

Marianne Waage
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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

AT&T and Comcast provide horrible customer service in my area. They have cancelled appointments without notice, broken my line and denied it, and taken weeks to restore service.

Our local ISP listens, and can send someone quickly if there are problems. Please give them the chance to compete!

Marianne Waage